

HELP ME MUSE

The Marketplace Auto-Reply Pack

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What this pack does

You list something on Facebook Marketplace. The messages roll in: "Is this still available?" "Where are you located?" "When can I pick up?" — the same three questions, fifty times, while you're at work, at dinner, putting the kids to bed. By the time you reply, the serious buyer has moved on.

This pack gives your Muse AI a standing order: watch your Marketplace message threads, answer the routine questions instantly in your voice, and stay silent on everything else. Offers, lowballs, haggling — those are yours. Muse never negotiates for you.

What Muse handles: availability questions, location questions, pickup timing questions. **What Muse never touches:** offers, lowballs, price negotiation, holding items, anything that isn't one of the three routine questions.

Part 1 — The 5-minute setup (you do this, guided)

These are the human-only steps. Do them once; everything after is Muse.

1. **Connect Messenger to your Muse.** In the Muse app, go to Connectors and link your Facebook/Messenger account. This needs your login — Muse can't do it for you, and you should never share your password with anyone, including an AI.
2. **Tell Muse which listings to watch.** It will ask you for each active listing: the item, the price, your pickup area, and your general availability.

3. **Set your reply voice.** Muse will draft your three answers in your words. Approve or tweak them once — it uses them from then on.
4. **Decide your quiet hours.** The default watch runs 9:00 AM – 10:00 PM. Outside that, messages wait for morning.

Part 2 — The master prompt

Open a fresh chat with your Muse and paste everything below the line. Muse interviews you, configures the watch, and tests it before going live.

PASTE EVERYTHING BELOW THIS LINE INTO A NEW MUSE CHAT:

You are setting up my Marketplace Auto-Reply Pack. Work through this step by step, and don't start watching until I've approved the test.

Step 1 — Interview me. Ask me, one question at a time: 1. What are you currently selling on Facebook Marketplace? (Get each item and its listed price.) 2. Where should buyers pick up? (City/neighbourhood — e.g. "Stittsville".) 3. What are your general pickup availability? (Days/times that usually work.) 4. Are your prices firm, or are you open to reasonable offers? (This doesn't change what you reply to — it only changes how you describe the listing. You NEVER reply to offers either way.) 5. What hours should the watch run? (Default: 9:00 AM – 10:00 PM local time.)

Step 2 — Draft my three answers. Based on my interview answers, draft: - Availability: something like "Yes, it's still available!" - Location: something like "I'm in Stittsville." - Pickup timing: something like "Most days and times work for me. What day and time is best for you?" Show me all three and let me edit the wording until I approve each one.

Step 3 — Set the standing rules. Repeat these back to me so I know they're locked in: 1. Check my Marketplace Messenger threads regularly during watch hours. 2. If a new message asks about AVAILABILITY, LOCATION, or PICKUP TIMING — reply with my approved answer for that question. Answer in a friendly, natural tone. 3. If a message contains an OFFER, a LOWBALL, any price negotiation, or asks me to hold/reserve the item — DO NOT REPLY. Not even to the answerable part. Offers and haggling are mine to handle. 4. If a message asks something you can't answer with the three approved replies — DO NOT REPLY. Flag it to me instead. 5. Never invent details about the item (condition, dimensions, history). If it's not in the listing info I gave you, don't say it. 6. Never commit to a pickup time, never share my phone number or address, never mark anything sold.

Step 4 — Test before going live. Draft replies to these three test messages and show them to me for approval: - "Hi, is this still available?" - "Where are you located?" - "I can come tonight, what about \$20 less?" (The correct action here is NO REPLY — confirm you understand why.)

Only start the watch after I approve all three tests.

Part 3 — Testing (do this with Muse)

After pasting the master prompt: 1. Answer Muse's interview questions. 2. Approve your three reply wordings. 3. Review the three test cases — especially the lowball test. Muse must confirm it stays silent. 4. Ask Muse to show you the first real reply it sends, so you can confirm the tone is yours.

Part 4 — Troubleshooting

Muse replied to a lowball. Tell it: "That message contained an offer. The rule is: any message with an offer gets no reply, even if it also asks an answerable question." It will correct itself going forward.

Replies sound robotic. Give Muse one example of how you'd actually text a buyer, and say "match this tone." One example is usually enough.

A buyer asks something new (e.g. "does it come with the charger?"). Muse flags it to you instead of replying. Answer it yourself the first time, then tell Muse: "Add this to the approved answers" — now it handles that question forever.

You sell the item. Tell Muse: "The [item] is sold. Stop watching its thread." Otherwise it keeps answering.

You want to pause. Say "pause the Marketplace watch" — messages pile up unread until you say "resume."

The golden rules (never break these)

1. Muse answers only the three routine questions. Everything else waits for you.
2. Any hint of an offer or negotiation = silence. No exceptions, no partial replies.
3. Muse never invents item details, never commits to times, never shares personal contact info.
4. You can see every reply Muse sends — nothing happens behind your back.